



15 Charles Street Westwood, NJ 07675

Important Information for the Decorating Season

PLEASE REVIEW

Installation: You do not need to be home if we are only working on the exterior. We will put you on the install calendar once you return the contract (first come first serve). We will arrive one day this fall to install the decorations. If you require advance notice of your install day, write it on the contract that you require notice so we can be proactive with you.

- **Trees/Shrubs:** If we decorate any of your trees/shrubs, please trim them this summer.
- **Timer:** Allow our timer to turn the lights on for the first three or four evenings to test the timer & system.
 - If you don't wish for your lights "turning on early" at this point.
 - **Don't unplug the timer,** contact us for support.
- **Signs:** If we place our sign on the lawn- don't throw it away, we'll take it back at takedown.

Service Calls: We guarantee every bulb & every strand of lights for the entire season. If our material fails with more than 2 bulbs not working *any time before December 23rd*. Contact us immediately by clicking for a service request <http://jvschristmaslighting.net/contact/service-request/> & we will be there within 24 hrs. to fix it. *You may also call, email will be the quickest way we can support you.*

If you hire a landscaper, please remind them to use extra caution working around all decorations & cords.

Takedowns: Begin Jan 2, 2018. If you want the decorations to stay up to a specific date please write it on the contract. Decorations shall be removed at your request if possible, subject to weather conditions.

Call us TOLL-FREE at 844.642.XMAS (9627)

or email us at info@jvschristmaslighting.net with any questions anytime:

*May God's joyful & merciful blessings be upon you & those you love throughout the year, always.
Peace in the Child Jesus.*

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